

**Patient Participation Group
Old School Surgery Seaford**

Date	1 st May 2019
Time	6:15pm
Present	PPG Liaison Richard West (Chair) Ginny Buckland (Sec) Jane Tatum Alan Rowles Barry Ranger Margaret Barnes Bob Patel Laura Gage - Practice Manager Sue Dumelow Keith Ford
Apologies	Jane Giles, Gillian Lewis, Pauline Holden, Sophie Abrauson, Jenny Lorkin, Kathryn Greig, Gillian Little.

Notes		Actions
1	Welcome and introductions Richard welcomed the group.	
2	Actions from previous meeting: Extended Access – Should the PPG put an article about Extended Access into the Seaford Scene? – THE CCG have already put an article into a booklet. Laura – Practice Manager reported that they are getting regularly booked and clinics are busy. Dr Bayles often does the weekend clinics. Should Neighborhood Watch – be invited to a future meeting? It was decided that this wouldn't be needed.	
3	Social Prescribing - Sophie couldn't attend this meeting. Richard will invite her to the next one.	
4	Feedback from the Practice <ul style="list-style-type: none"> • Shaping Health – positive feedback – Jane Tatum attended the meeting. • Health Hub Event – Richard and Bob supported the surgery by being present on the Old School Stall for the 2 open days. • Two of questions were – Where do we park for the new surgery? How can I get there? On the Lewes Council Website there are the results of the open days with a statement from the PPG. 565 surveys were completed on the two days. 	Name of the Developer still needed. Richard to find out and send out to all members with minutes / future dates.

5	<p>Falls Information within the Surgery Ginny had updated the board within the surgery with Falls Prevention information. Everyone felt this had been successful, Ginny will think about the next subject of health prevention for the board.</p>	
6	<p>Feedback from Virtual group May 2019 6 feedbacks – mainly positive about Old School and services in the local area.</p>	
7	<p>Practice Update – from Laura</p> <ul style="list-style-type: none"> • Recent CQC inspection- The surgery didn't get the rating they wanted. The surgery feels very disappointed and they will be re inspected sometime during the next 6 months. The inspectors back ground was a nurse and not a Practice Manager. The full report can be found on the website. • GP Contract – it's very complicated, but should benefit 29,000 patients. Will be sharing more services, more money will be put in preventive care and not reactive care. • Laura will become IT / Data systems manager • Newly recruited Operational Manager for the surgery – Tracey from 20/5/2019 may come to the next meeting. Angela will remain the Business Manager. • DNA figures – Laura will provide the group with latest DNA figures for the next meeting. 	<p>Action – Laura to provide the latest Did Not Attend Figures for the group.</p>
8	<p>Single point of contact for the public, for Seaford and local area Ginny googled and found the telephone number for Health and Social Care Connect 0345 6080191 – you can get advice and support for all care and support needs. They are open 7 days a week 8am – 8pm.</p>	<p>Action – Should this information be put on the Old School Surgery website?</p>
9	<p>Another PPG rep from Alfriston surgery – Richard will follow up</p>	
10	<p>Date of next meeting Richard will send out the new date</p>	